

Genesis GenSwitch

Switch Management

Genesis GenSwitch is a powerful switch management package for performing Moves, Adds and Changes to your telephone system of any size. GenSwitch is far superior to anything else available, allowing the casual user to perform changes, yet fully supporting the demands of more advanced users. GenSwitch also provides technicians with additional functionality to simplify tedious activities, such as bulk change processing, transaction scheduling, and auditing by username, that would otherwise not be possible. GenSwitch is capable of sharing information between your different phone systems which can greatly simplify administration of your corporate-wide dial plan by allowing you to assign and reserve extensions and ports, assign them to a specific location, clone existing phones and assist when transitioning from legacy to more modern equipment.

Like all Genesis products GenSwitch is available in client and web-based versions for On-premises, Cloud, Virtual and Hosted/SaaS applications. GenSwitch fully integrates with other Genesis modules providing you with a complete, unified solution.

- ✓ Automatically update user information and sync with our E911 Alerting and Call Accounting solutions
- ✓ View available and consumed licenses, ports, extension numbers and devices.
- ✓ Queue transactions for automatic submission at a later dates and time
- ✓ Perform bulk changes, moves, swaps, deletes and enabling / disabling of phones
- ✓ Track all events performed by username, date and time, activity, and details of the task
- ✓ Retain a mirror database of your switch with automatic synchronization for backup purposes

Administer multiple voice systems from a single browser-based solution



Allow role-based access to less trained staff for making basic changes



Make telephone programming-related tasks quick & easy



Provide many additional capabilities unavailable in OEM tools or via the CLI



Specializing in Telemanagement Solutions Since 1984.



On-Site Safety
Complete Emergency Management



Public Alerting
Multi-Channel Mass Notifications



Analytics & Insights
Detailed Telephony Metrics