

Customizable Hotel App

The GuestTel Mobile App keeps you connected with your guests, wherever they are...

Want to Generate Revenue While Improving your Guest Experience?

Introducing Genesis GuestTel!

GuestTel integrates with Genesis Call Accounting, Genesis Dash, and your existing Property Management System to give you the ultimate connection with your guests during their stay. GuestTel expands your offerings by giving your guests 24/7 access to your hotel amenities, services and promotions from any mobile device.

GuestTel reduces calls to your front desk & improves response time! Guest requests for service items, room service, amenity bookings and more, are sent directly to the appropriate staff member in your hotel, freeing up your phone lines, eliminating the middlemen, and improving guest satisfaction, all while boosting your staff efficiency.



GuestTel's Digital Concierge & Cityguide provides your guests with information like city questions, tourist attractions, restaurants, spas, maps, directions, and more, all in 14 languages! Now your front-desk can save time and tell guests to simply download the app, it's all there!

With GuestTel everybody wins, your hotel and your guest.

GuestTel Benefits for Hotels:

- ✓ Enhance revenue & upsell opportunities
- ✓ Improve guest experience & satisfaction
- ✓ Reduce guest-to-staff calls & Improve staff efficiency
- ✓ Add / charge outside vendors to enhance hotel services
- ✓ Reduce print expenses (menus, ads, etc.)
- ✓ Track valuable guest needs & preferences

More Benefits for Hotels:

- ✓ Reach out to guests while outside your hotel
- ✓ Increase direct reservation bookings
- ✓ Make your hotel stand above the competition
- ✓ Plus much, much more...

GuestTel Benefits for Guests:

- ✓ Easy access to local attractions, deals & more
- ✓ In-app food ordering from hotel & outside food vendors
- ✓ Reduced wait times for guest service items & requests
- ✓ 24/7 Access to hotel services, even when off-site
- ✓ Promotions & offers delivered right to their phone
- ✓ Inexpensive rentable smartphones with data services

Expand GuestTel even more with these great Options:

- ✓ PageBoy - Inject ads into your wi-fi network
- ✓ Lobby Kiosks - Showcase your hotel & city
- ✓ Smartphones - Provide calling & data services



Specializing in Telemanagement
Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us



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