

# About Us

## Why Genesis?

Here are just a few good reasons:

### Longevity

Genesis has been developing telecom software since 1984. We have a proven track record spanning many decades, decades full of many technological advances. We have seen many "come and go" but with Genesis' winning formula you have no worries about whether we will be here to serve you tomorrow.

### Secure Investment Choice

Unlike our competitors, Genesis offers all solutions in Premise, Hosted, Cloud, or Virtualized configurations. Your investment dollars are secure because you can easily change to a different format or platform as your needs change. Genesis changes with you.

### Competitively Priced

Genesis has a competitively priced solution for you, plus we will beat any competitor's prices.

### Reliability

The fact that Emergency 911 Centers use Genesis solutions says it all. Period.

### Ongoing Development & Updates

At Genesis we never rest. Innovations and embracing the continuous changes of the various industries we "bridge" is our commitment.

### Consistency

All our solutions are designed "in house" by the same development team. That means they share a common user experience across solutions and platforms. No need to learn different interface styles written by different individuals.



### Flexibility

With longevity comes flexibility. The many different environments we have encountered over the years makes us uniquely flexible, and experienced.

### Time-Saving

Genesis is a "set it and forget it" solution because you have better things to do with your time.

### Easy to Use

Simplicity is our motto. Genesis features one easy common user experience that spans all solutions. Once you learn one, you can easily master the rest.

### Remote Assistance

In the event you do experience an issue, our technicians can assist you through remote access, freeing up your time for other matters.

### Self Diagnostics

We know what to look for to keep your system running top notch. Genesis performs nightly automatic self-diagnostic and maintenance tasks to ensure your system is running at its best.

### Newsletters

Regular newsletters with users experiences, tips on how to optimize your system, reduce costs, maximize profits, etc. accompany your system updates.



Specializing in Telemanagement  
Solutions Since 1984.

## Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

## Contact Us



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