

About Us

Our History

Genesis Systems was established in 1984, specializing in the development of telecom related software products for all sizes of businesses and organizations. Right from the start, Genesis established an unchallenged reputation for outstanding customer satisfaction, ease of use, reliability, and ongoing product enhancement. This commitment combined with our expert Technical Support services resulted in Genesis becoming an "early on" industry leader of telecom management solutions. Our products are known to be so reliable, they are even used in Emergency Centers for tracking and gathering critical 911 call information.

Our original product offering was Call Accounting but since then we have expanded on our product line dramatically. Genesis also *networks* many different product platforms to provide an easy single solution with a single user experience. In today's fast paced world, time is critical, so making the administration of your telecom equipment and services as easy as possible is imperative.



"Over our many decades in business, Genesis has successfully kept pace with the constant barrage of technological advances. That is why we are here today, proudly showcasing our latest generation of Hosted, Virtualized, Cloud and Premise based solutions."

Randy Mennear (President & CEO)



Specializing in Telemanagement
Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us



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