

Education

Solutions for Schools, Colleges, Universities & Education Facilities

Managing emergencies and lockdown situations effectively within your school, university or college can be particularly challenging. Keeping your students and staff safe and informed of any emergency situations is imperative. With many institutions not only being large buildings but also having additional portable out-buildings, it can be difficult to locate emergencies, and easy for them to go unnoticed until help arrives on site.

With our Education solutions, staff can initiate location-rich panic, lockdown and evacuation alerts to immediately notify on-site responders, while also dialing the appropriate emergency number. In addition to ensuring the safety of all staff and students, Genesis provides you with monitoring, performance and capacity planning tools, and retains historical data on all voice system activity within your facility for compliance management and long-term trend analysis.

Additionally, managing and allocating telephone costs to departments or business units can be a complex, time consuming task. Further complexity arises when your facility has multiple sites, buildings, residences or dorms, and it can be a challenge to accurately incorporate these costs into your overall billing platform without significant effort. Genesis's Education solutions simplify & automate the process, removing day-to-day administration of departments and billing codes, monthly rentals, and allocation of other assets.

Implementing a dedicated, Genesis Education Solution is the most cost-effective way to enhance safety and security for all of those within or around your organization.

The Genesis Solution:

- ✓ Sends immediate notifications of emergency situations
- ✓ Initiates Panic, Evacuation and Lockdown alerts with a single click
- ✓ Pushes Broadcast notifications of emergency or alert situations
- ✓ Distributes daily notices, special instructions, or bulletins
- ✓ Monitors and controls telephone misuse, abuse and fraud
- ✓ Generates important phone usage analytics for capacity planning
- ✓ Notifies staff and security of events requiring their immediate attention
- ✓ Identifies traffic trends and usage patterns by hour, day, week, month & year
- ✓ Ensures call takers, trunk routes and queues are performing efficiently
- ✓ Allows you to make & schedule telephone programming changes to your phone system



Specializing in Telemanagement
Solutions Since 1984.



On-Site Safety
Complete Emergency
Management



Public Alerting
Multi-Channel Mass
Notifications



Analytics & Insights
Detailed Telephony
Metrics