

IMPORTANT NOTES ABOUT THE REPORTS

All Summary and Detail reports shown here feature "Selection Parameters" allowing you to "customize" any of these reports to meet your most specific requirements. A copy of a report demonstrating the "Selection Parameters" is shown on the following page.

- Reports can be generated for any single or multiple reporting period. You can select any combination of current and previous reporting periods to be included on the reports.
- Any selected group of reports can be printed in several ways:
 - Automatically at month end
 - Automatically at the end of each day
 - Automatically on demand
 - Any reports manually on demand
- Custom reports can be created using the "Selection Parameters" and the parameters can be saved for future report printing.
- All reports can be printed, emailed, faxed, displayed on the screen or written to an ASCII disk file.
- All Summary and Detail reports show call Traffic statistics on the bottom of the report. You can see the number of incoming, outgoing and internal calls as well as their durations. These statistics are accumulated by hour of the day. Depending on which reports you are printing, these totals can reflect just an individual extension's activity right up to a corporate wide telephone traffic statistics. Depending on the make and model of your telephone system, internal call statistics information may not be available.
- The incoming caller's telephone number is shown on the reports if this information is available from your switchboard.
- The carrier selected when placing the call is shown on the reports.
- Six levels of system hierarchy are supported (Corporate, Division, Department, Sub-department, and Cost Center). You select how many levels of hierarchy reporting your company requires.
- All Equipment Totals shown on the Summary and Detail reports are calculated automatically from the Equipment List you allocated to each extension.
- All reports split the taxes into 3 different categories. This allows different taxes to be recorded separately for accounting purposes.

GENESIS PLUS SPECIFICATIONS AND CAPACITIES

Genesis Plus version is for organizations with more specialized Telemanagement requirements. The Plus Series features full Call Accounting and Traffic Reporting, COPS Toll Fraud Detection & Reporting, Equipment Inventory, Directory packages, and Customized reporting. Check the applications section for specific features relating to your business.

Features:

- Includes all [Lite Version](#) features
- Extensive selection of reports (hundreds)
- Custom Report Writer
- Complete Traffic Management Reporting
- COPS Toll Fraud Detection
- Equipment Inventory Module
- Employee Directory Module
- Automatic Report Scheduling and Reporting
- Automatic Report Emailing and Faxing
- Up to 6 levels of hierarchy reporting
- Optional Alternate Carrier Tables
- Optional Meridian/SL-1 Utilities

Hardware Requirements:

- Telephone system with CDR or SMDR output
- IBM or PC Compatible
- MS-DOS, Windows 95b+, Unix or Linux Operating System
- One serial port (minimum)
- One printer (for printing reports)
- Hard disk with at least 20 megabytes free

System Capacities:

- 1 to 10,000+ phones depending on size ordered
- unlimited number of Account Codes
- unlimited number of Authorization Codes
- up to 6 levels of hierarchy reporting
- unlimited number of departments
- unlimited number of trunks
- call storage = 5,500 calls per megabyte

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